



## Kiviranna Holiday Home

### Rules of Procedure

*We kindly ask You to note some more issues during Your stay in our cottage:*

- Prior to arrival we ask you to tell your approximate time of arrival. In general, we expect you to arrive at 16.00 and departure at 12.00 latest. It gives us the possibility to tidy the cottage for the new guests.
- On arrival, we ask You to fill in a visitor card (National Tourism Act § 24. Accommodation service user registration). Then we will hand you over the keys of the cottage, which we kindly ask to store carefully and not to lose. For lost keys it will be charged 15 EUR.
- The price of the cottage includes bed linen, towels and final cleaning. If you need more cleaning or linen exchange, then prices are for one set of bedlinen 10 EUR and cleaning 32 EUR per cottage.
- The number of guests staying in the cottage shall not exceed the agreed number of people.
- Please park Your car in the parking lot please. If you wish to travel with motor home or You would like to place extra trailers or tents or items similar to that, please let us know and we will make separate arrangements.
- Smoking is allowed only outside, in the area with ashtrays. Please make sure also that no cigarette butts will be thrown elsewhere in the territory.
- For garbage there are corresponding containers next to cottage.
- Pets are always welcome to Kiviranna. Our territory is large enough for animals to run. We ask you to maintain the cleanliness after animals, and not to leave them unattended, also indoors. The territory is not fenced.
- You can make a camp fire in the campfire sites along the beach where you will find the necessary firewood nearby. We ask you not to leave camp fire unattended.
- We ask you to economically treat electricity consumption, ie, then leaving the room please turn off the lights and electronic music devices as well as sauna stove! Do not forget to close the doors and windows before leaving the territory.
- Before leaving, we kindly ask you to wash used kitchenware, carry out garbage to containers and to order all used rooms. For unwashed dishes it will be charged 20 EUR.
- In the case of broken inventory, please let us know about it. So we can agree with You how to solve the case.

*Enjoy Your Holiday and welcome to lake Vörtsjärv!*

*Jaanika and Allan Kaljuvee  
Host and hostess of the Kiviranna cottage*